



Maintenance and Care

- Do not use abrasive cleaners
- The floor should be cleaned by using a vacuum-cleaner (attachment for wood floors) or swept weekly or sooner if required. As required, wipe with a damp mop using mild soap or vinyl floor cleaner.
- Avoid pooling water on the floor. Wipe up spilt liquids.
- Expansion/Contraction. Daily temperature fluctuation of more than 6 degrees will cause the to expand or contract. Sunshine may need to be blocked with widow covering to minimize daily temperature changes.
- Scratches are site related and are not covered by the manufacturer's warranty. Use felt pads on furniture legs.
- Entrance mats need to be cleaned as well. Mats laid on top of the Venture floor may cause fading over time. It's recommended to place the mats off the actual floor.

20 Year Residential Limited Warranty

Subject to certain conditions described herewith, Andersens will provide replacement flooring free of charge if there is a loss of original pattern or colour under normal residential use of Venture plank flooring to the affected areas. The floor must be installed in accordance too the installation instructions provided and carried out by a professional flooring installer or the original purchaser and maintained accordingly.

This warranty does not include costs of damage due to improper installation or maintenance, uneven subfloors outside of tolerance allowable, conditions arising from hydrostatic pressure, burns, scratches stains or reduction in surface gloss level due to normal domestic wear and tear use over time. All pieces should be inspected prior to installation. Defective pieces should not be installed and do not qualify for a warranty claim if they've been installed. This warranty shall not cover loss of time, inconvenience and incidental expenses arising from a claim.

A warranty claim can only be made by providing a copy of the original bill of sale from the store that the product was purchased from. The floor must be inspected by an authorized representative appointed by Andersens first in the event that there's reason to make a claim.

This is a pro-rated warranty.

7 Year Light Commercial Limited Warranty

The limited commercial warranty is specified as light commercial use in areas such as boutiques, light traffic office and retail areas and all residential warranty conditions apply as outlined above. In light commercial applications, the floor must not be subjected to abrasive cleaning methods, wheels or castors, these types of conditions are considered to be medium to heavy commercial use and therefore the warranty will be void.

