

Commercial Warranty



Design without limits

Great spaces
start underfoot

Commercial Wear Warranty

The manufacturer, Artistic Flooring, guarantees this carpet for commercial indoor use against excessive surface wear for a period of 20 years and only when used according to the manufacturers intended purpose. This guarantee is non-transferable, extends only to the original consumer purchaser, and it commences on the date of proper installation.

According to the warranty offered with each carpet, if the surface piles of the carpet suffers abrasive wear of more than 20% in the 20 years Artistic Flooring will either furnish replacement carpet of equivalent quality for the affected area at no charge, excluding installation, or repair the defect.

This guarantee applies only to carpeting (excluding stairs) and it does not extend to tears, pulls, cuts, improper cleaning methods, lack of protection under roller castor chairs, installation not in accordance with AS/NZS 2455.1.1995 or damage due to negligence.

This guarantee is in lieu of all other guarantees, express or implied. Liability shall at no time include consequential damage to business or property other than the carpet.